



Monthly Preventive Maintenance for Dunkin' Franchisees

J&J Coffee Services, LLC · Connecticut and Western Massachusetts

Every machine calibrated. Every store walked through. Every month.

Your drinks are only as good as the equipment making them. J&J's monthly PM program keeps every machine in your store dialed in to Dunkin' standards, and gives you a second set of eyes before corporate walks in.

WHO WE ARE

J&J Coffee Services is a family-run service company based in Connecticut. We already maintain equipment at hundreds of Dunkin' locations, so we know the equipment, the standards, and the morning rush.

Service area: Connecticut and Western Massachusetts

WHAT EVERY MONTHLY VISIT COVERS

Full equipment calibration

- High-volume hot coffee brewers
- Grinders
- Iced coffee brewers
- Espresso machines
- Dairy dispensers
- Sugar dispensers — tube replaced every month
- Hatco belt toasters — filter service and sensor cleaning

In-depth store run-through — a food safety walk-through, so issues get caught and fixed before an inspection. TDS checks are done periodically, whenever you ask, and as part of an on-demand check before corporate inspections.

FIXED ON THE FIRST VISIT

Our industry-leading first-time fix rate comes from stocking every service vehicle and our warehouse with the common parts for the equipment in your store. It costs us more to carry, but your store is back up faster.

BUILT FOR INSPECTIONS

- **Drinks to standard** — brewers and grinders calibrated every month
- **Fewer surprises** — problems flagged before corporate finds them
- **Less downtime** — worn parts caught early

INCLUDED WITH YOUR PLAN

- **Breakdowns between visits** — travel and labor included on covered equipment; you only pay for parts
- **Phone support anytime** — quick help when something acts up
- **Oven repair discount** — plan customers get discounted labor on oven repairs

LET'S TALK

Tell us how many stores you run and what's been giving you trouble. We'll walk you through how monthly PM would work for your locations.

J&J Coffee Services, LLC

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Family owned. Connecticut and Western Massachusetts. Service you can count on.